

MONON INTERNET SERVICE
(219)253-6601 (OFFICE) / (219)253-7500 (FAX)
(800)531-7121

VOICE/DATA, DATA ONLY INTERNET ACCOUNT APPLICATION

The following information must be provided in full for an account to be established. This form is an agreement for service under a specific set of terms and conditions, between Monon Telephone Co., Inc. and the undersigned.

Your Name: _____
Company Name: _____
Address: _____
City, State, Zip Code: _____
Telephone Number: (Home) _____ (Work) _____
Date: _____

User Name (3 to 16 characters, must include one letter) _____ (must be lower case)
(Please print clearly)

Password for Email Account (minimum 8 characters, at least 1 letter and 1 number) _____
(Please print clearly)

Refer to password guidelines form to assist in creating your password!

Please check your Monon Telephone Company, email (User Name @urhere.net) often for important messages from Monon Telephone Co.

DSL TELEPHONE NUMBER: _____

I HAVE READ THIS DOCUMENT AND AGREE TO THE TERMS AND CONDITIONS STATED. I AFFIRM THAT I AM LEGALLY QUALIFIED TO CONTRACT AND HAVE ATTAINED THE AGE OF AT LEAST 18 YEARS. I WILL NOT PLACE NOR DISTRIBUTE NUDE OR PORNOGRAPHIC CONTENT. I WILL NOT DOWNLOAD OR UPLOAD ANY TYPE OF DATA THAT IS COPYRIGHTED UNLESS I AM THE COPYRIGHT HOLDER. I UNDERSTAND MY CREDIT WILL BE INVESTIGATED IN ORDER TO TAKE ADVANTAGE OF ANY WAIVERS OR SPECIAL OFFERS OF INSTALLATION. _____ **DECLINE**

Signature: _____

Driver License Number: _____
Date of Birth: ____/____/____

*** Additional restrictions may apply.**

**** Installation must be paid prior to service install if decline.**

***** 30 day money back guarantee**

*DISCLAIMER OF WARRANTIES. MONON TELEPHONE PROVIDES ALL SERVICES "AS IS" AND DISCLAIMS ALL EXPRESS AND IMPLIED WARRANTIES RELATED TO THE SERVICES, INCLUDING ANY IMPLIED WARRANTY OF NON-INFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. WE DO NOT PROMISE UNINTERRUPTED OR ERROR-FREE SERVICE AND YOU AGREE TO HOLD US HARMLESS FOR ALL SUCH PROBLEMS. WE DO NOT AUTHORIZE ANYONE TO MAKE A WARRANTY OF ANY KIND ON OUR BEHALF AND YOU AGREE THAT YOU WILL NOT RELY ON ANY SUCH STATEMENT.

OFFICE USE ONLY

Order received by: _____ Date: ____/____/____ Time: ____:____

Service Order #: _____ Date: ____/____/____

Set up on Server as a User: ____/____/____ Time: ____:____ By: _____

PASSWORD GUIDELINES

We have established these guidelines for creating your password to help keep your account from being compromised due to a weak password. Compromised accounts can be used to send spam emails, spoof email, conduct shady communications or just monitor your emails. Please consider these guidelines as a minimum starting point when creating your password. There are many password strength checkers on the web that can be used to check your passwords like www.passwordmeter.com

GUIDELINES

1. **Must** be a minimum of 8 characters (no maximum limit)
2. **Must** contain at least 1 letters and 1 numbers
3. It is *advised* to use a combination of upper and lower case letters
4. It is *advised* to use special characters like ! # @ %
5. The word password **cannot** be used in your password
6. Your complete username **cannot** be in your password
7. An example of a strong password would be TheP0pcorn1sfresh!

***** NOTE

Even a strong password is not a full proof guarantee that it won't be figured out due to, for example, keeping it wrote down and displayed in a visible location or if your computer is compromised with malware or a virus. If you ever suspect your account may be compromised, don't hesitate to contact us and setup a new password.



Add Authorized Users

This form allows the **Primary Account Holder** to designate one or more individuals as **Authorized Users** of the account.

An **Authorized User** is permitted to:

- Make changes to the account (such as add and/or delete products and services) and
- Discuss account-specific information with a Monon Telephone customer service representative.

As the Primary Account Holder, please complete the following form to add Authorized Users to your account and sign below. **Only the Primary Account Holder is allowed to complete this form.**

Name (as it appears on the account): _____

PICK TWO Authentication Questions:

Favorite Color: _____

Pet's Name: _____

Favorite Sports Team: _____

Favorite Hobby: _____

Your Telephone Billing Number: _____

Authorized Users to be added to my account:

Name: _____

PICK TWO Authentication Questions:

Favorite Color: _____

Pet's Name: _____

Favorite Sports Team: _____

Favorite Hobby: _____

Name: _____

PICK TWO Authentication Questions:

Favorite Color: _____

Pet's Name: _____

Favorite Sports Team: _____

Favorite Hobby: _____

Name: _____

PICK TWO Authentication Questions:

Favorite Color: _____

Pet's Name: _____

Favorite Sports Team: _____

Favorite Hobby: _____

Name: _____

PICK TWO Authentication Questions:

Favorite Color: _____

Pet's Name: _____

Favorite Sports Team: _____

Favorite Hobby: _____

Signature of Primary Account Holder: _____

Date: _____



311 N Market St
PO Box 625
Monon IN 47959
PH: (219)253-6601
FAX: (219)253-7500

DSL AUTHORIZATION AND LETTER OF AGENCY (LOA)

I hereby authorize Monon Internet to act as my agent in all matters relating to the provisioning maintenance of DSL services. I understand that, by signing this Letter of Agency (LOA), Monon Internet will become my ISP for DSL services. That Monon Internet may place order(s) with Monon Telephone Company, Inc.® on my behalf for the provisioning of DSL loop(s) between my location(s) and Monon Telephone Company, Inc.®.

I understand that Monon Telephone Company, Inc.® may charge a fee for DSL provisioning. I represent that I have the authority to request changes for each of the numbers identified on this form and that I am at least eighteen (18) years of age.

SUBSCRIBER NAME: _____

ADDRESS: _____

AUTHORIZED NAME*: _____

AUTHORIZED SIGNATURE: _____

DATE: _____

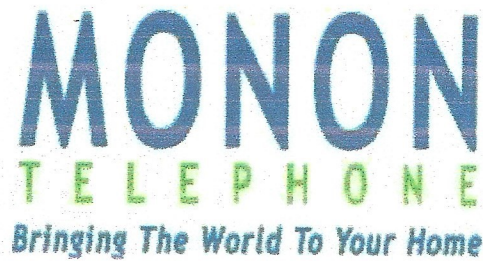
PHONE NUMBER(S): _____

*Person or company in whose name DSL service is provided. Usually, but not necessarily, this is the same as the subscriber.

MONON INTERNET
PH: (219)253-6601 FAX: (219)253-7500
311 N Market Street
PO Box 625
Monon IN 47959

Monon Internet Terms and Conditions

1. Monon Internet services may only be used for lawful purposes. Monon Internet expressly forbids the transmission of any material, the transmission of which would violate any U.S. or state regulations. Such transmissions include, but are not limited to: material protected by trade secret laws, material judged to be threatening in nature and copyrighted material. You agree to indemnify and hold harmless Monon Internet from any responsibilities for the accuracy or quality of information obtained through its services.
2. Monon Internet exercises no control whatsoever over the content of information passing through its systems. Additionally, no warranties of any kind, whether expressed or implied, exist for any service provided by Monon Internet. Monon Internet also disclaims any warranty or merchantability or fitness for a particular purpose. Monon Internet will not be responsible for any damages you suffer. This includes loss of data resulting from delays, nondeliveries or misdeliveries. Service interruptions caused via any Monon Internet service is at your own risk. Monon Internet specifically denies any responsibility for the accuracy, quality or suitability of information obtained through its services.
3. The above item 2 notwithstanding, you agree that should you be found liable in a court of law for any reason related to you Monon Internet services, our liability is limited to the unused portion of your subscription fee.
4. Monon Internet reserves the right to change the rates and otherwise modify any of these Terms and Conditions by notifying you 30 days in advance of the effective date of change.
5. Monon Internet may discontinue any or all levels of service at its discretion. Should this occur, accounts will be refunded on a pro-rated basis.
6. You agree to indemnify and hold harmless Monon Internet/Monon Telephone Company, Inc. and its owners from all claims, which are a result of your usage, without limitation.
7. You agree that the security of your account, including password, is your responsibility and that all use which emanates from your account will be considered to be undertaken by you unless it can be shown to have been an unauthorized intrusion. You agree to notify Monon Internet immediately if you believe that your account has or is being compromised.
8. You agree to keep the Monon Internet/Monon Telephone Company, Inc. informed of your current legal mailing address. Monon Internet will not disclose this information to any third party except upon the presentation of a valid warrant or court order.
9. Any or all of these Terms may be altered or superseded through the use of a written agreement stating such between you and the Monon Internet/Monon Telephone Company, Inc.
10. Monon Telephone Company reserves the right to alter or modify prices at any time
11. Customers should NOT attempt to uninstall or move their own equipment unless instructed to do so by a Monon associate. Any attempt to do so may result in equipment damage resulting in increased customer liability.
12. Internet Usage is solely for entertainment purposes only. Monon is not liable for any loss of income incurred by any user of our Services.
13. Customers agree not to resell or allow shared access to their Internet service.
14. These Terms and Conditions supersede all previous representations, understandings or agreements and shall prevail notwithstanding any variance with terms and conditions of any other submitted. Use of any Monon Internet service constitutes acceptance of these Terms and Conditions.



LETTER OF AUTHORIZATION
Long Distance Telephone Services

By signing below, I authorize Monon Telephone Long Distance to become the provider of long distance services for the telephone account number(s) listed below. This letter authorizes Monon Telephone Long Distance to place orders on my behalf for the provision of long distance services until otherwise revoked.

I understand that I may only designate one primary carrier for my interLATA calls (including international and interstate) and one primary carrier for my intraLATA calls.

I certify that I have the authority to make such designations on the services listed below

Mail or fax the completed form to Monon Telephone Company, Inc.® or drop off at the Monon Telephone Company, Inc.® business office.

Mail: Monon Telephone Company, Inc. Fax: (219) 253-7500
P. O. Box 625
Monon, IN 47959

Billing name on account: _____

Billing address on account: _____

Town & State _____

Zip Code _____

Please check one:

Primary number to be changed:

() -

- ☐ Interstate and Intrastate calls
☐ Interstate calls only

Additional number to be changed:

() -

- ☐ Interstate and Intrastate calls
☐ Interstate calls only

Additional number to be changed:

() -

- ☐ Interstate and Intrastate calls
☐ Interstate calls only

Additional number to be changed:

() -

- ☐ Interstate and Intrastate calls
☐ Interstate calls only

Authorized Signature: _____

Printed Name: _____

Contact Telephone Number: _____

Date: _____

For Monon Telephone Long Distance: _____

For more information, including our terms and conditions of use, please visit our website or contact our Customer Service Department.
P. O. Box 625, Monon, IN 47959 · 1-219-253-6601 · www.monontelephone.com

**Monon Telephone Company Inc.® Direct Credit Card Charge Plan
Application and Authorization**

HOW THIS WORKS:

By completing and signing this form, you are authorizing Monon Telephone Company Inc.® ("Monon") to directly charge your credit card to pay your Monon Telephone bill. You will receive a monthly statement indicating the amount that will be charged. You will have at least 10 days to review the statement for accuracy. If you have concerns or questions about the charges on the statement, you must contact us by the 15th of the month. We will charge the amount shown on the statement to your credit card on or after the 16th of each month. There will not be a late charge if we make the deduction before we prepare the next month's bill. All deductions will be made prior to the next month's bill. You will receive notification informing you that activation of direct credit card charge has been completed. Until you receive such notification, you should continue to pay any paper bills that you receive.

IMPORTANT INFORMATION:

Credit Card charges will be initiated by Monon to pay Monon Telephone bills. The charge will constitute your receipt for the transaction(s). No payment to Monon will be made unless and until Monon receives actual credit. Monon reserves the right to refuse or terminate electronic payment services. You may terminate this agreement at any time by notifying Monon in writing or by calling (219)253-6601 and speaking to a Monon Representative. Allow 5 business days for the termination to take effect. If corrections of the entry are necessary, it may involve an adjustment to your account.

CUSTOMER INFORMATION (Please Print):

Name: _____ Telephone #: _____

Address: _____

City: _____ State: _____ Zip Code: _____

ACCOUNT INFORMATION:

____ VISA ____ MASTERCARD ____ DISCOVER

Card# _____ Exp. Date ____ / ____

3 digit code on back of card: _____

Is this a request to change account information on a previously activated direct withdrawal?

____ Yes ____ No

AUTHORIZATION:

By signing below, I hereby authorize Monon Telephone Company Inc.® to charge my Credit Card upon the above terms. I also affirm that I have credit in the above-listed account to cover the monthly withdraws.

Signature: _____

Date: _____

Last 4 digits of credit card _____